



Customer Service Representative's –Part Time Role –Massey Park Pool – Papakura

About

CLM is seeking a professional and motivated individual to lead the customer service duties and team at the Massey Park Pool, Papakura. We are looking for an individual whom enjoys dealing with people and has a friendly approachable and positive personality, and is excited about customer service.

The Role/ Hours

The customer service role is based at front of house on the reception desk with your key focus being to provide excellent service to our members.

The roles in the facility are based on a roster that covers our opening hours of the facilities, and therefore may include early mornings, late evenings for closing shifts and weekend work.

The shifts we are currently seeking to fill in this role are sole charge on the reception desk and makes up approx. 20 hours per week. The hours will be mostly be during the week during school hours and will **not** be suitable for school students.

Requirements

We are looking for individuals who enjoy dealing with people and have a friendly approachable and positive personality.

Our ideal candidate should have the following attributes:

- Great customer service
- Sales & marketing experience
- Cash handling experience
- Works well in a team

You need to be:

- Motivated, enthusiastic, and honest
- Reliable
- Computer savvy
- Enjoy healthy living, fitness, sport and recreation

Benefits

Due to the nature of our facilities, we have the opportunity for the right candidates for additional hours in other departments such as aquatics, swim school, kids programmes etc. A competitive rate of pay plus free use of the facility is offered.

Ongoing training and development is provided.

If this role is of interest to you, and you have the skills and positive friendly attitude we are looking for, please do not delay in submitting your application.

If this sounds like you please apply via this listing or send your CV with covering letter to Alisha at alisha.patel@clmnz.co.nz

Applications close: Friday 25th September 2020